

### **Adult Education Implementation Meeting**

March 18, 2021 • 1:00pm-3:00pm

### **Webex Meeting Agenda**

Link: https://gca.webex.com/gca/j.php?MTID=me747a4e76ba43f3e7e17ef11c57e39cf

Agenda Item		Purpose	Person(s) Responsible	Timeframe
I.	Introduction	A. Welcome B. Roll Call	Alfred MaryAnn	5 min.
II.	Public Comment	A. Community Comments	Community	5 min.
III.	Minutes	A. Review & Approval of Minutes for January 21, 2021 and February 18, 2021.	Board	5 min.
IV.	Director's Report	A. Updates from the Director	Alfred	10 min.
V.	Professional Development & Partner Engagement	A. Program Presentation: Family Promise	Albert Hernandez	30 min
VI.	Strategic Planning	A. Local Plan Presentation     B. Final Input to Plan     C. Marketing Updates	MaryAnn	25 min
VII.	Partner Updates	A. Status & Updates	Partners	10 min
VIII.	Next Meeting	A. Next meeting date: April 15, 2021		
IX.	Adjourn	A. Adjournment		



### **Adult Education Implementation Virtual Meeting: WebEx**

January 21, 2021 • 1:00pm-3:00pm

Guillermo Garcia, Latasha Funderbunk, Naomi Sato, Louis Melendez, Attendees:

Laura Isaacs, Carmen Wynn, Abigail Espericueta, Caryn Panec,

Stephanie Kovach

Judith Velasco **Board Members:** 

> MaryAnn Pranke Staff:

nda Item Introduction	Outcome	
Introduction		
	<ul><li>A. Welcome &amp; Introductions</li><li>1. MaryAnn conducted roll call to confirm attendees.</li></ul>	
Public Comments	A. Community Comments  1. No community comments submitted.	
Minutes	A. Review & Approval of Minutes for December 17, 2020     1. Approval postponed until next month when quorum is confirmed.	
Professional Development & Partner Engagement	<ul> <li>A. Presentation from Lanterman Regional Center</li> <li>1. Carmen presented services available through the Lanterman Regional Center.</li> <li>2. Stephanie shared ideas on how to generate the conversation that could identify the need for support: <ul> <li>a. Who helps you with things?</li> <li>b. Do you need info on who can help you?</li> <li>c. Do you do this on your own?</li> </ul> </li> </ul>	
Strategic Planning Input	<ul> <li>A. Reviewed GlendaleLEARNS Goals &amp; Objectives</li> <li>1. Partners walked through the GlendaleLEARNS Goals &amp; Objectives from the Three-Year Plan to identify those that should be shared or included in the Local Workforce Development Plan.</li> <li>2. MaryAnn highlighted goals &amp; objectives and will incorporate into workforce plan.</li> <li>B. Partners Discussion: Participant Challenges</li> <li>1. Stephanie noted that students with disabilities have voiced that they are not represented in programs that are developed. <ul> <li>a. Partners should be purposeful in developing programs and services for people with disabilities.</li> </ul> </li> </ul>	
	Minutes  Professional Development & Partner Engagement  Strategic	



Agenda Ite	m	Outcome		
		<ul> <li>Partners need to have the right people doing virtual services who understand the challenges that students with disabilities may face.</li> </ul>		
	2	<ul> <li>c. Challenges should be considered when delivering programs and services such as virtual job fairs.</li> <li>Other partners also noted that online learning is not meeting everyone's needs.</li> </ul>		
	3.	Need to conduct more assessments to identify needs and create policies accordingly.		
	4.	Explore expanding AJCC services from individual needs and interest.		
		<ul> <li>a. Use the partner co-enrollment strategy at the individual level instead of the cohort level, and explore different ways to deliver services.</li> </ul>		
		<ul> <li>Take the CNC model for serving customers with disabilities and individualizing it.</li> </ul>		
	rtner 1. dates	JVS: Latasha mentioned that all proprietary programs such as BankWORKS are open for partners to refer participants. Continuing to provide virtual individual services to refugees who are not comfortable leaving their homes right now.		
	2	<ol> <li>Lanterman: Regional Center is fully operational virtually or in-person to meet the needs of participants. All COVID safety protocols are followed to provide services including in-home services.</li> </ol>		
	3.	<ol> <li>Garfield Student Success: Caryn mentioned that 800 have been served in parent ed and parent success.</li> </ol>		
	4.	Library: Guillermo noted that curbside services are closed and waiting to hear when they can reopen.		
	5.	VWDB/VJC: Judy shared that most staff are working from home and only skeletal staff are in office to take calls. UI calls are still the predominant to the center as recipients are now looking at filing extensions. VJC continues to outreach workers affected by layoffs. The VWDB is currently working on Local Plan, and the Career Services Application to continue as a service provider, and will be release the RFP for youth services soon.		



Agenda Item	Outcome
	6. GYA: Laura noted that she is recruiting youth and worksites. Youth are not walking into the center which was a primary source for enrollments. Young adult services are available for 18-24 including those who are enrolled in non-credit programs at Garfield.
	7. DOR: Louis reported that the office is still open and will take walk-ins although they prefer virtual for safety of consumers. Louis also noted a reduction in referrals and will be sharing the flyer for orientations. MaryAnn will distribute to all partners.
	8. Garfield ESL: Naomi shred that ESL is being offered online. Current session ends February 11 and the spring semester begins February 16 <sup>th</sup> .
Next Meeting	Next meeting date: February 18, 2021



### **Adult Education Implementation Virtual Meeting: WebEx**

February 18, 2021 • 1:00pm-3:00pm

Attendees: Guillermo Garcia, Latasha Funderbunk, Naomi Sato, Louis Melendez,

Laura Isaacs, Carmen Wynn, Abigail Espericueta, Caryn Panec, Hilda Ghazarian, Stephanie Kovach, Laura Isaacs-Galvan, Maria Czech, Eliza Dzhaneryan, Jan Young, Joylene Wagner, Dr. Ilin Magran, Edith Azizian,

Patrician Fitzgerald.

Board Members: Judith Velasco, Alfred Ramirez

**Staff:** MaryAnn Pranke

Meeting Notes			
Agenda Item		Outcome	
I.	Introduction	A. Welcome & Introductions     1. MaryAnn conducted roll call to confirm attendees.	
II.	Public Comments	A. Community Comments  1. No community comments submitted.	
III.	Minutes	A. Review & Approval of Minutes for December 17, 2020     1. Minutes for December 17, 2020 were reviewed and approved as presented.	
IV.	Director's Report	<ol> <li>A. Director Update &amp; Report         <ol> <li>Alfred reported that the campus will remain closed through Fall 2021. The college is estimating that they will reopen and resume in-person classes for the Winter session.</li> </ol> </li> <li>Spring courses began in February and enrollment has declined. Classes and services continue on a virtual platform.</li> <li>Garfield has been gathering information from students to determine how they are hearing about services in order to capitalize on those sources.</li> <li>Website is being revamped and there will be links from Verdugo Campus to Garfield Campus.</li> <li>The Mariposa building construction is almost complete. Next, construction will begin on the parking lot.</li> <li>Leased building in the medical facility across the street will not continue. Legal issues related to GCC entering into leases have been identified and will limit Garfield's ability to</li> </ol>	



Agenda Item		Outcome	
		hold classes throughout the community if they cannot enter into leases.	
V.	Professional Development & Partner Engagement	<ul> <li>A. Presentation from Glendale Youth Alliance (GYA) <ol> <li>Laura Isaacs-Galvan and Eliza Dzhaneryan presented services available through the Glendale Youth Alliance.</li> <li>GYA works with multiple grant funded programs, each with its own set of eligibility criteria. <ol> <li>Laura recommended that any student can be referred, ages 14-24, and GYA will determine which grant they can be served under.</li> </ol> </li> <li>Laura will send another flyer and application to MaryAnn and she will disseminate to the group.</li> </ol></li></ul>	
VI.	Strategic Planning Input	<ul> <li>A. Local and Regional Workforce Development Plans <ol> <li>MaryAnn reported that she will present the Local Plan summary at the next meeting.</li> </ol> </li> <li>The Regional Plan and Local Plan will be released for public comment in March and MaryAnn encouraged everyone to provide input into both. The plans are used by the Boards to guide policy and resource allocations.</li> </ul>	
		<ul> <li>B. Marketing Update &amp; Creative Direction</li> <li>1. Patricia Fitzgerald from Copy&amp;Design presented the creative direction for GlendaleLEARNS and three options for student brochures.</li> <li>a. Partners provided positive feedback.</li> </ul>	
		<ul> <li>b. MaryAnn will ask Copy&amp;Design to develop an option that combines Option 2 and 3.</li> </ul>	
VII.	Partner Updates	Family Promise: Joylene announced that they currently have ESG funding available for families that are homeless or at risk of becoming homeless as a result of COVID. Joylene will send contact information to MaryAnn to disseminate to the group. Joylene also shared that Family Promise will be available to present to the group when there is an opportunity on the schedule.	
		2. <b>GCC Verdugo Campus:</b> The pantry food bank is scheduled for March 3 <sup>rd</sup> . Alfred will send the flyer to MaryAnn and she will disseminate to the group.	



Agenda Item	Outcome	
	Library: Guillermo noted that curbside services remain closed but may reopen for curbside service only next month.	
	<ol> <li>Campbell Center: Abigail reported that the center is still closed but maybe reopening soon. They are hiring job coaches for their consumers. Abigail will send job descriptions to MaryAnn to send out to the group.</li> </ol>	
Next Meeting	Next meeting date: March 18, 2021	

### Meeting Schedule Program Year 2020 - 2021



Month	Date	Partner Presentation
September	September 17, 2020	International Rescue Committee
October	October 15, 2020	JVS SoCal
November	November 19, 2020	No presentation
December	December 17, 2020	Department of Rehabilitiation
January	January 21, 2021	Lanterman Regional Center
February	February 18, 2021	Glendale Youth Alliance
March	March 18, 2021	Family Promise
April	April 15, 2021	Glendale Library
May	May 20, 2021	GCC Garfield ESL
June	June 17, 2021	Student Success Center
July	July 15, 2021	Campbell Center
August	August 19, 2021	Verdugo Jobs Center

GlendaleLEARNS ESL Classes Insert Copy, Draft 1 Submitted by Copy & Design 2/25/21

[FRONT SIDE]

<GlendaleLEARNS logo>

English as a Second Language (ESL) Classes

Free classes. Flexible schedules. A faster way to learn English.

Strengthen your English language skills, and communicate on the job and in your community with greater confidence. Offered at convenient locations across the Glendale area, GlendaleLEARNS' free ESL classes for adults give you more hours of English practice under the guidance of experienced teachers who care about your success.

### Choose the class that works for you.

With flexible schedules and a wide selection of class options, you'll have no trouble finding the class that meets your goals and busy life. Our free ESL classes include:

- Conversational English
- Literacy and English reading skills
- College readiness
- English for jobs
- English for older adults
- Citizenship classes
- Support for Armenian and Spanish speakers

### Train for a job while you learn English.

With GlendaleLEARNS' unique ESL program, you can learn new job skills at the same time you're learning English with our free job skills and certificate classes. Our classes include:

- Office administration
- Accounting
- Computers
- Front office and clinical medical assistant

[call out]

GlendaleLEARNS free ESL classes are certified by the state of California, and are among the state's largest and most successful English language programs.

### [BACK SIDE]

### Why learn English with GlendaleLEARNS?

### **Small, Supportive Classes**

Learn in small classes where you'll feel welcome and benefit from personalized instruction.

### Flexible Schedules

Choose from morning, afternoon, or evening classes held at convenient locations close to public transportation.

### **More English Practice**

Build your English skills faster with up to 14 hours of intensive English practice every week — more than most other ESL programs.

### **Learn the Culture**

English classes also cover American culture and life, so you'll learn more about your new home and community.

### **Support Services**

As a GlendaleLEARNS adult student, you'll have access to a range of free support to help you succeed, including:

- Tutoring and academic help
- Citizenship assistance
- Immigration resources
- Career services, job training, and job placement
- Housing, transportation, childcare, food, and financial assistance resources

### Enroll today.

GlendaleLEARNS ESL classes offer open enrollment, which means you can get started anytime.

- > Visit GlendaleLEARNS.org/ESL
- > Call 818.240.1000 ext. 5033

GlendaleLEARNS High School Diploma/Equivalency Classes Insert Copy, Draft 1 Submitted by Copy & Design 2/25/21

[FRONT SIDE]

<GlendaleLEARNS logo>

### **High School Diploma and Equivalency Classes**

### Finish what you started with free, flexible classes.

A high school diploma or equivalent opens the doors to life-transforming college and career pathways. Let GlendaleLEARNS help you finish what you started and reach your goals, with our free high school diploma and equivalency classes for adults.

With flexible schedules and small classes, you'll find the support and individualized instruction you need to succeed in your educational journey.

### Choose the right class for your goals.

Whether you're looking to earn your high school diploma, take an equivalency exam, apply for college, or prepare for a career — GlendaleLEARNS offers a range of free classes to fit your needs and goals. Complete the classes you need to:

- Earn and recover high school credits for math, reading, writing, science, social students, and other subjects.
- Finish the coursework you need to earn your high school diploma.
- Prepare to take and pass the high school equivalency exam.
- Build core academic skills needed for college.

[BACK SIDE]

### Why choose GlendaleLEARNS?

### **Instructor-led Classes**

Unlike other high school diploma/equivalency classes, ours are instructor-led — not self-guided. Which means you'll have the attention of a qualified teacher focused on your success.

### **Small, Supportive Classes**

Learn in small classes where you feel welcome and supported no matter where you are in your educational journey.

### Flexible Schedules

Choose from morning, afternoon, or evening classes held at convenient locations close to public transportation.

### **Customized Curriculum**

Our counselors meet with you to create an individualized plan and curriculum for your specific goals.

### **Tools for Success**

You'll have access to all the tools and resources you need in class, including computers and computer software, textbooks, worksheets, and practice tests.

### **Support Services**

As a GlendaleLEARNS adult student, you'll have access to a range of free support to help you succeed, including:

- Tutoring and academic help
- Career services, job training, and job placement
- Housing, transportation, childcare, food, and financial assistance resources
- Free English language classes

### Finish strong and start ready.

Enroll in your free high school diploma or equivalency classes now, through GlendaleLEARNS.

- > Visit GlendaleLEARNS.org/highschool
- > Call 818.240.1000 ext. 5686

GlendaleLEARNS
Job Skills/Certificate Classes Insert
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2/25/21

[FRONT SIDE]

<GlendaleLEARNS logo>

### **Certificate and Job Skills Classes**

### Prepare for your future with free job skills classes.

You have plans. Now build the skills to put them in action. Offered through the Glendale Community College Garfield Campus as well as online, GlendaleLEARNS free job skills and certificate classes for adults are a convenient way to engage your future and advance your career.

Complete an employer-recognized certificate in as little as four months, compete more effectively for high-demand jobs, and increase your earning potential. With GlendaleLEARNS, your next great job is within reach.

### Why choose GlendaleLEARNS?

GlendaleLEARNS free job skills and certificate classes make it easier to achieve your goals, with the ability to:

- Learn at your own pace
- Choose from morning, afternoon, evening, and online classes
- Get personalized instruction from dedicated faculty in small classes
- Finish with employer-valued skills and/or certificate that set you apart

### Supporting your success.

Along with in-demand job skills, GlendaleLEARNS gives you access to free support to help you succeed, including:

- Counselors to guide you every step of the way
- Tutoring and academic assistance
- Career services, job training, and job placement assistance
- Housing, transportation, childcare, food, and financial assistance resources
- Help transitioning to college and credit courses

[side bar]

### Making sure you're job-ready.

GlendaleLEARNS connects you to a range of no-cost, individualized career services available through the Verdugo Jobs Center, including:

- > Career counseling
- > Paid internships
- > On-the-job training
- > Resume writing and job interview practice
- > Hiring fairs
- > Job placement assistance

GlendaleLEARNS.org/support

### [BACK SIDE]

### Choose the class that fits your goals.

With a wide range of free job skills and certificate classes to choose from, you'll be able to build on your talents and interests while reaching your goals.

### **Business Skills Classes**

- Communication and business writing
- Filing, keyboarding, and office equipment
- Business math and accounting
- Customer service

### **Computer Skills Classes**

- Introduction to computers
- Windows and the Internet
- Essential Microsoft programs
- QuickBooks and Sage/Peachtree
- Integrated Technology

### General Office Clerk I and II Certificates

- Introduction to computers
- Windows, the Internet, and MS Word/Outlook
- Filing and office equipment
- Business writing, communication, and customer service

### **Accounting Clerk I and II Certificates**

- Computers, keyboarding, and filing
- Business math and accounting
- Windows and Microsoft programs
- QuickBooks and Sage

### **Dental Front Office Clerk Certificate**

- Computers, keyboarding, and filing
- Windows and Microsoft programs
- QuickBooks and Sage
- Customer service and communication

### **Administrative/Clinical Medical Assistant Certificate**

- Computers, keyboarding, and filing
- Front office skills
- Assisting doctors, nurses, and practitioners
- Review for the California Certified Medical Assistant Exam

### **Customer Service Certificate**

- Customer service
- Keyboarding
- Communication

### [call-out]

### Fast and flexible.

Start your class at any time with open enrollment, and finish your certificate in as little as four months.

### Enroll and engage with your future.

Explore the full range of job skills and certificate classes offered through GlendaleLEARNS, and enroll today.

- > Visit GlendaleLEARNS.org/jobskills
- > Call 818.240.1000 ext. 5690

GlendaleLEARNS Overview Brochure Copy, Draft 1 Submitted by Copy & Design 2/25/22

[PG 1 — COVER]

<GlendaleLEARNS logo>

### Welcome to your learning community.

Where continuing your education is more convenient than ever.

[PG 2 — INTRO PANEL]

### A quality education for everyone.

Reach your goals with GlendaleLEARNS and our wide range of free, flexible, and convenient adult education programs offered in a supportive learning environment where everyone is welcome, supported, and encouraged to reach their potential.

Whether you're looking to learn English, finish your high school diploma, get ready for college, or prepare for a career — GlendaleLEARNS has a program for you. Welcome to your learning community.

### Why GlendaleLEARNS?

Our adult education programs are:

- Free and open to any adult over the age of 18
- Convenient to find with locations across the Glendale area
- Flexible with morning, afternoon, evening, and online classes
- Personalized with small classes and dedicated instructors
- Easy to access with open enrollment that lets you start anytime

[call out]

### Convenient locations and teachers who care.

Offered on the small and inviting Glendale Community College Garfield Campus as well as convenient locations across Glendale, our classes are led by qualified, experienced faculty. With small class sizes, you'll receive plenty of personalized instruction from teachers who know you by name and care about your success.

### [PGS 3-5 — PROGRAMS]

### Our passion is to help you find yours.

You have interests, strengths, and talents/ At GlendaleLEARNS, we're here to help you build on them. From learning to communicate with greater confidence, to advancing your education, to finding a rewarding career path that excites you — we provide the free classes, personalized guidance, and complete support to reach your goals and the future you envision.

### Free classes. Flexible schedules. Limitless possibilities.

### **English Language Classes**

Strengthen your English language skills and learn to communicate, collaborate, and connect effectively with employers, co-workers, peers, and your community. GlendaleLEARNS' state-certified, free English as a Second Language (ESL) program is one of California's most successful. Choose from a wide selection of courses, taught by dedicated instructors in welcoming, small classes.

### Learning English is easier with:

- Flexible schedules and convenient locations
- Multiple classes to choose from
- 14 hours/week of intensive English practice
- · Certificate classes for job training
- Topics including American culture and life

### GlendaleLEARNS.org/ESL

### High School Diploma/Equivalency Classes

If finishing high school or earning your diploma or equivalent is a priority for you, then GlendaleLEARNS has the program and support you need. Offered through Glendale Community College's Student Success Center, our free classes prepare you to earn your high school diploma, take the equivalency exam, recover high school credit, and prepare for collage.

### Classes also offer:

- Flexible schedules
- Small, instructor-led classes
- Individualized counseling and curriculum
- Access to tools and technology

### GlendaleLEARNS.org/highschool

### Job Skills and Certificate Classes

Build your workplace skills, be a more competitive job candidate, or enter a new career in office administration, accounting, computers, or the medical field with a vocational certificate from GlendaleLEARNS. Our free adult job-skills and certificate classes offered at the Glendale

Community College Garfield Campus as well as online include a diverse range of certificate courses for today's high-growth fields.

While gaining job skills, you'll lave have the opportunity to:

- Learn at your own pace
- Finish in as little as four months
- Choose from flexible class schedules and online classes
- Get personalized instruction in small classes sizes
- Take English language classes at the same time
- Finish with an employer-recognized certificate

GlendaleLEARNS.org/jobskills

### Supporting your success in and outside the classroom.

Our free, convenient classes and training opportunities include no-cost support services and resources to put your goals within reach. We're here to help you thrive in the classroom, in your career, and in life.

As a GlendaleLEARNS adult student, you'll have access to:

- Dedicated counselors and case managers to guide you at every step
- Glendale Community College's Welcome Center for help with enrolling and registering
- Career services, work experience, and job placement help
- Tutoring, computer labs, and library
- Mental health resources
- Assistance for housing, food, transportation, and childcare
- Financial assistance

[side bar]

### There's a path for you.

At GlendaleLEARNS, we believe in making quality adult education and training programs easy to access for everyone. Our free and flexible learning opportunities include unique programs specially designed for adults with disabilities.

Through college-readiness classes, training in high-growth industries, and a range of support services, we're helping individuals use their talents to prepare for college and find career pathways with a bright future.

GlendaleLEARNS.org/programs

### Where will learning lead you?

Get on the path to your goals, your career, and your future. Start at GlendaleLEARNS.org, or call XXX.XXXX today.

### [PG 6 — BACK COVER]

### **About GlendaleLEARNS**

GlendaleLEARNS free adult education programs are made possible by the Glendale Community College District Regional Consortium (GCCDRC), an innovative collaboration of educators and community partners committed to connecting our community members with quality, no-cost learning opportunities. Our partners include:

### <insert logos for:</pre>

Glendale Community College, Glendale Community College Garfield Campus, VWDB, VJC, Glendale Unified School District, California Adult Education Program, Department of Rehabilitation, Employment Development Department, Glendale Communitas Initiative, Glendale Youth Alliance, International Rescue Committee, Glendale Library>

# Welcoming community, accessible learning







# Welcome to your learning community.

Where continuing your education has never been easier.







# Supporting your success in and beyond the classroom.





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GlendaleLEARNS

# Convenient locations and teachers who care.

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### Our passion is to help you find yours.

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Whatever your goals, we have the program to help you reach them.

# Free classes. Limitless possibilities.

### **English Language Classes**



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### High School Diploma/ Equivalency Classes



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### Job Skills Classes



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# Looking for a Job?

ENROLL TODAY!
CALL (818) 937-8057
OR EMAIL
Lisaacs@glendaleCA.gov

Must be between the ages of 18 to 24 and NOT attending school\*

### **SERVICES OFFERED:**

- Paid work experience that may lead to permanent employment
- Training
- Case management
- Supportive Services

\*Must meet program guidelines and complete necessary forms to qualify

### **GLENDALEYOUTHALLIANCE.ORG**

LOCATED ON THE 2ND FLOOR OF THE VERDUGO JOBS CENTER 1255 S. CENTRAL AVENUE, GLENDALE CA 91204

The Glendale Youth Alliance is an Equal Opportunity Program. Auxiliary aids and services are available upon request to individuals with disabilities. TTY 818-548-3857



# TO QUALIFY YOU MUST BE BETWEEN THE AGES OF 14-24: (AND ONE OF THE FOLLOWING)

- Current or former CalWORKS cash-aid recipients
- Current or former foster youth
- Current or former probation youth
- Youth receiving housing subsidy (e.g., Section 8) or residing in a low-income housing complex
- Youth experiencing homelessness or at risk of becoming homeless
- Youth with immediate family member(s) who are or have been involved with the justice system
- Youth who immigrated to the US who are currently a naturalized citizen or legal resident

SUBMIT APPLICATIONS TO OUR OFFICE AT Glendale Youth Alliance 1255 S. Central Ave., Glendale CA 91204

OR CONTACT US AT 818-937-8073 www.glendaleyouthalliance.org

Adult Education and Immigrant Integration in California:

**Effective Practices Across the Immigrant Integration Framework** 

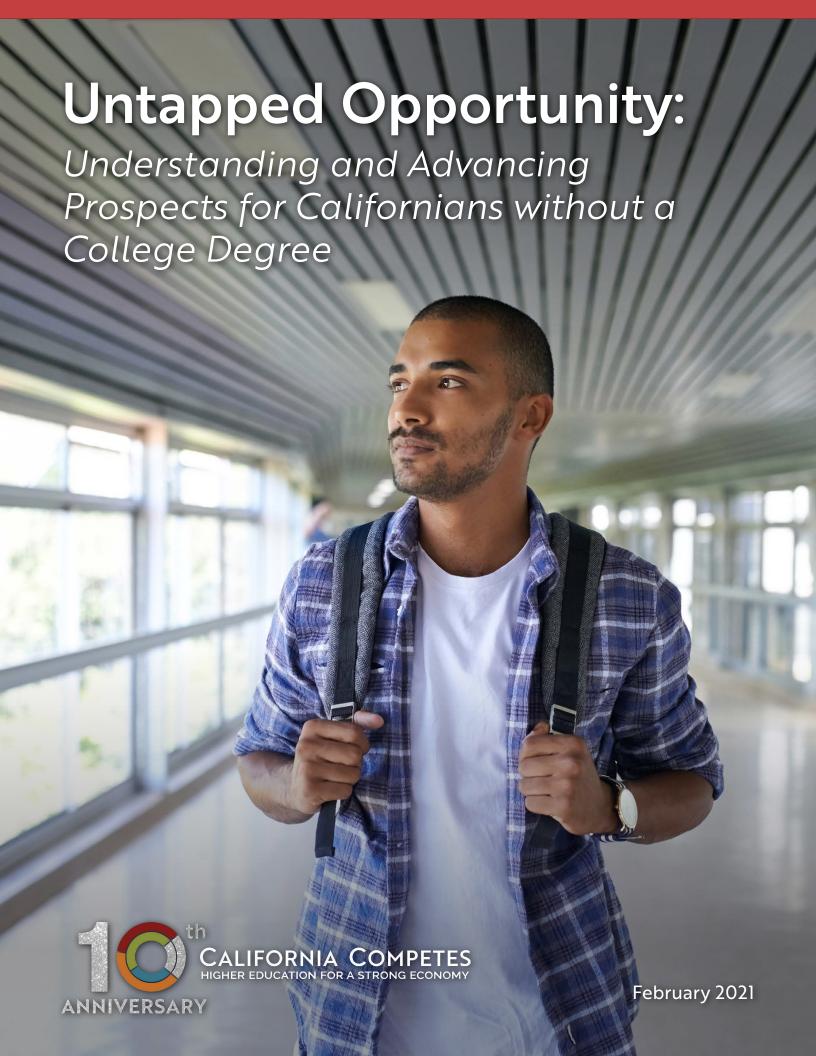
Authored By: Jennie Mollica and Peter Simon High Road Alliance



Supporting Transition from Adult Education to Postsecondary Education and Employment in California

Authored By: Jennie Mollica and Peter Simon High Road Alliance





## FUTURE OF WORK IN CALIFORNIA







Ending Homelessness, One Family at a Time

Serving the community since 2010

# **Our Mission**

To assist families experiencing homelessness gain independence by transitioning into permanent housing and employment with the support of our community.



# The Family Promise of the Verdugos vision is to be a leading community organization committed to building a brighter future by ending homelessness, one family at a time...

# **FPV's Values**

- Dignity: Treat each person with honor and appreciation.
- •Compassion: Demonstrate understanding, care, and concern.
- •Respect: Acknowledge the feelings, wishes, rights and traditions of others.
- •Empowerment: Promote self-sufficiency and confidence.
- Hope: Face the future with optimism.

### We are 1 of 209 Affiliates



### 3 Locations

### **Administrative Office:**

2321 Catalina Street, Burbank 818.562.7778

# **Day Center/Shelter:**

Undisclosed Location in Burbank 818.847.1547

### **Resource Center:**

4<sup>th</sup> Floor at Glendale First United Methodist Church 134 N Kenwood Street Glendale, CA 818.396.5555

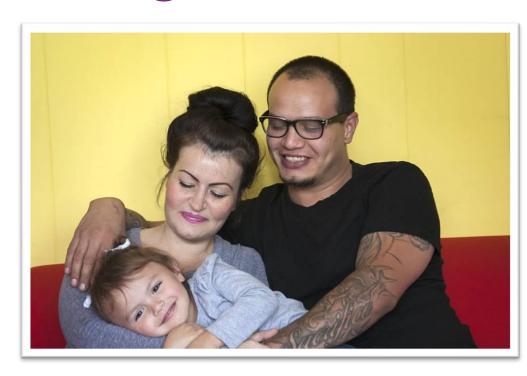
### Causes of Homelessness



- 1. Crisis such as Loss of Job
  - 2. Soaring Medical Bills
- 3. Evicted from a home that they were renting
  - 4. Displacement due to natural disaster
- 5. Fleeing Domestic Violence

### **Family Promise - 5 Core Programs**

- 1. 90-Day Shelter
- 2. Rapid Rehousing
- 3. Transitional Housing
- 4. CommunitasWorkshops5. Rental Relief
- Program



## **Our Target Population**

- 1. Homeless families with children from Glendale, Burbank and neighboring communities
  - 2. Situationally Homeless Families aka First Time Homeless
    - 3. Chronic Homeless Families

(Homeless for at least a year — or 4 episodes of homelessness within 2 years — while struggling with a disabling condition such as a mental illness, substance use disorder, or physical disability.)

### 90-Day Shelter

(Partnership with local congregations)



- 1. Over night shelter and meals,
- 2. Laundry/shower facilities, resource room, and storage,
- 3. Transportation,
- 4. Trained and compassionate case managers,
- 5. "Back to Work" environment

### 90-Day Shelter

## Unique

- FPV keeps the family together. (others separate by age/gender)
- FPV provides a place for the family to be all day.
- FPV is a ONE WAY SOLUTION.

  (Not a revolving door)
- FPV is here to provide a setting of normalcy.

## 90-Day Shelter:

Intense Job Counseling – Weekly Classes and daily follow up.

Financial Literacy Classes – Weekly Classes and daily follow up.

**Clothing** – Day to day clothing and clothing for job interviews.

**Community Resources** – Facilitate collaborations for families.

### **Host Congregations**

**Burbank First United Methodist Eagle Rock Covenant Emmanuel Evangelical Free Church Burbank First Christian Church** First Presbyterian Church Burbank Glendale First United Methodist Glendale Church of Christ **Glendale Presbyterian Church Magnolia Park United Methodist** St. Finbar Catholic Church St. David's Anglican Church **Westminister Presbyterian Church** 

# **Rapid Rehousing**

Partnership with cities of Glendale & Burbank Provides up to 12 months of rental subsidy, Families pay 30% of monthly income, FPV pays balance.

### **Requirements:**

- a. Meet with our staff weekly,
- b. Accountability Provide copies of pay stubs & bank statements,
- c. Children in school & parents work.

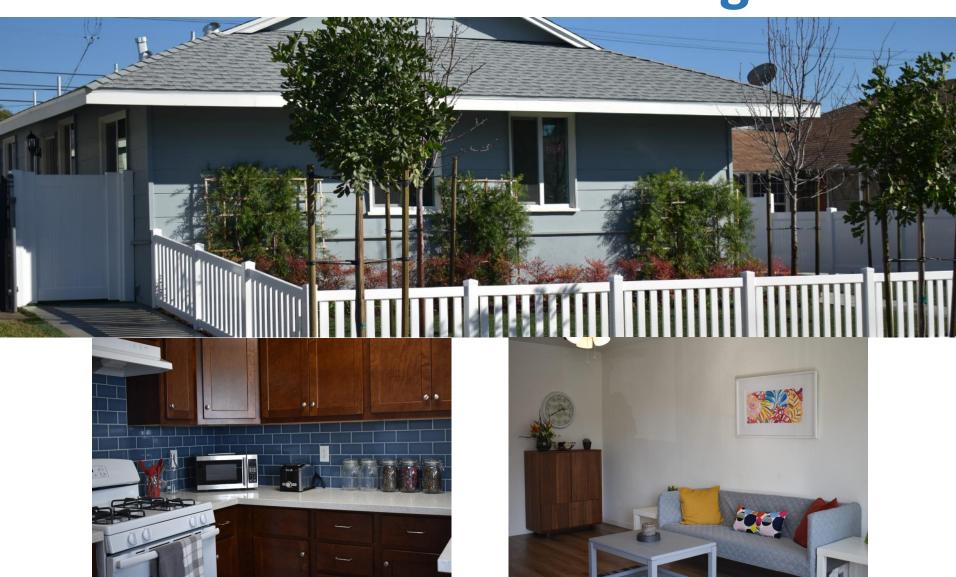
Since 2017, 100% of families successfully took on lease.

# Transitional Housing (Jerry's Promise)



- 1. A program for families who need more than 90 days of shelter,
- 2. Partnership with City of Burbank and Burbank Housing Corporation,
- 3. Purchased triplex in Burbank,
- 4. Up to 24 months of housing and supportive services from FPV,
- 5. Named after Rev. Jerry Jones, long time supporter of many non-profits.

# Jerry's Promise – Transitional Housing





# **Prevention:**Rental Relief

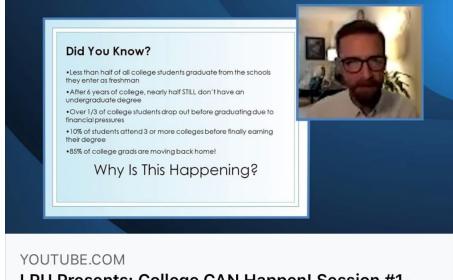
(4 Partners: Glendale, Burbank, LA County and State of CA)



- 1. A response to the negative impact from COVID-19,
- 2. Support households who have been financially impacted by COVID-19,
- 3. Provide rental assistance to households who have rental arrears,
- 4. Provide resources to prevent a need for more funding or homelessness.

### **Communitas Workshops**

(Merged with Glendale Communitas in 2020)



LPU Presents: College CAN Happen! Session #1-Financial Aid 101

- 1. Provide resources to community partners,
- 2. Provide workshops that focus on prevention, i.e. financial planning, job development and housing.

### How to make referrals

Lead Agency in Glendale for Homeless Families

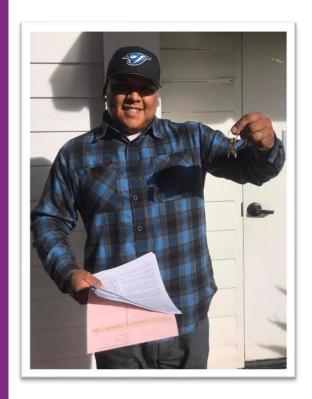
- Krystal Lee, Housing Navigator 818.847.1547 – Focuses primarily on Glendale Housing Programs



- Carrie Prado, Program Manager 818.847.1547 – Focuses on Shelter program and supervises all staff.



### **Families Housed**



**Lugo Family**Single Father of two



**Lubrin Family**Single Mother of one



**Hayes Family**Single Mother of two

Website:

www.FamilyPromiseVerdugos.org

E-Mail Address:

Albert@FamilyPromiseVerdugos.org

Phone Number: (818) 562-7778



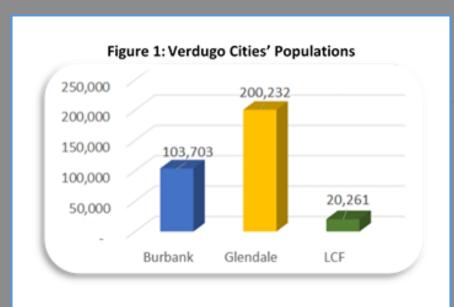
# Find us on: facebook. Instagram





### Local Workforce Development Plan 2021 - 2024

- 1. Profile of the Verdugo community and economic landscape & impact of the pandemic on the Verdugo tri-city community
- 2. Service delivery system implemented by the VJC MOU partners
  - a) Co-Enrollment
  - b) Virtual Services
  - c) Integration with Education
- 3. Coordination with partners from CalFresh, Child Support Service Agency, Disability Services, English Language Learner Services
- 4. Professional development to expand proficiency in digital fluency, distance learning and cultural competencies
- 5. Description of Services
  - a) Rapid Response
  - b) Job Seeker and Business Services
  - c) Youth Services
- 6. Administration of funds and procurement process
- 7. Selection of AJCC One-Stop Operator and Career Services Provider
- 3. Stakeholder & community engagement and public comment



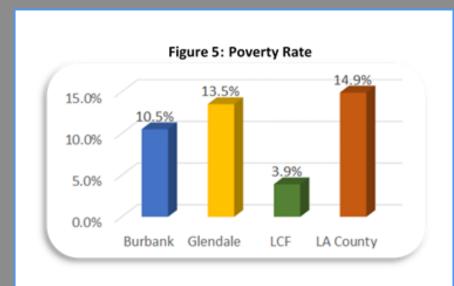
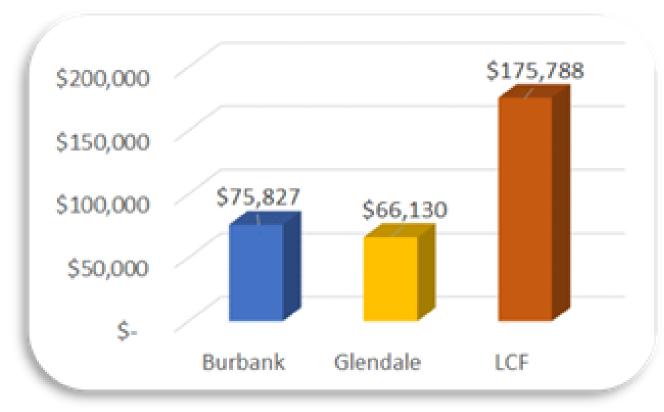


Figure 4: Median Household Income



### **Demographics of Verdugo Residents Receiving CalFresh**

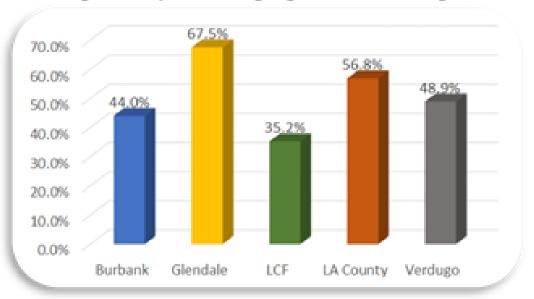
Demographic	Burbank	Glendale	LCF
Number of Households Below Poverty Level	5,849	11,239	242
Number of Households Receiving SNAP/CalFresh	653	2,898	15
Percent of Poverty Households Receiving CalFresh	11.2%	25.8%	6.2%

	Number of Recipients	Percentage of Recipients
Homeless	908	13%
Non-English Spoken Language	2,398	34%
Non-English Written Language	427	6%
Formerly Incarcerated	169	2%

Selected Economic Characteristics: Burbank, Glendale, La Cañada Flintridge, 2019 American Community Survey 5-Year Estimates. US Census Bureau.

# Verdugo ELL Population

Figure 9: Speak a Language Other than English



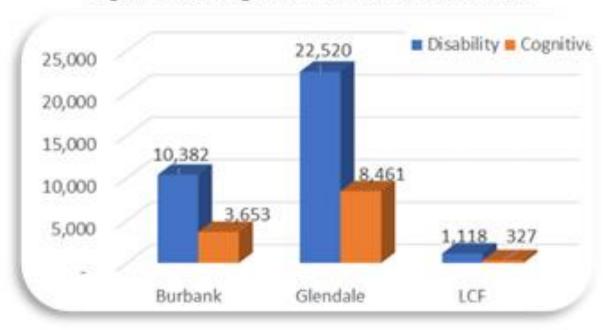
Demographic	Total	Burbank	Glendale	LCF
Foreign-born population	155,371	46,278	102,525	6,568
Speak English "less than very well"	83,301	15,924	65,066	1,890

Poverty Levels			
Characteristics	Burbank	Glendale	LCF
Below poverty level	6,439	21,939	208
At or below poverty level	39,681	107,500	6,354

Selected Social Characteristics, 2013-2017 American Community Survey 5-Year Estimates, U.S. Census Bureau.

### **Verdugo Disability Community**

Figure 8: Verdugo Residents with Disabilities



Demographic	Burbank	Glendale	LCF
Total Disability Population Ages 18-64	3,880	6,563	348
Total Labor Force with Disability	1,678	2,532	111
Total Not in Labor Force	2,202	4,031	237

### **Verdugo Unemployment Rates for Disabilities**





10.9%

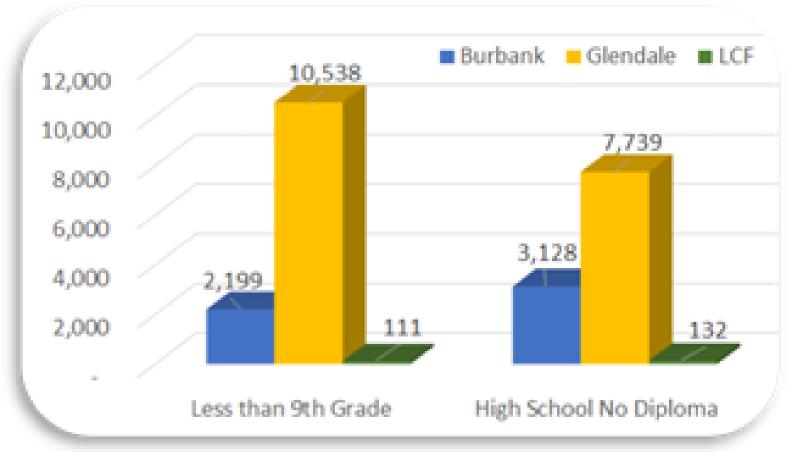
**Unemployment Rate for Non-Cognitive Disability** 



18.5%

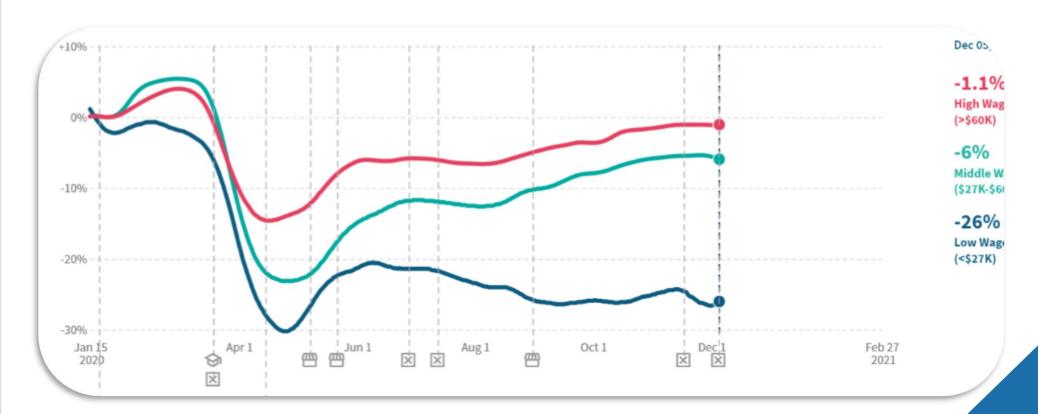
**Unemployment Rate for Cognitive Disability** 





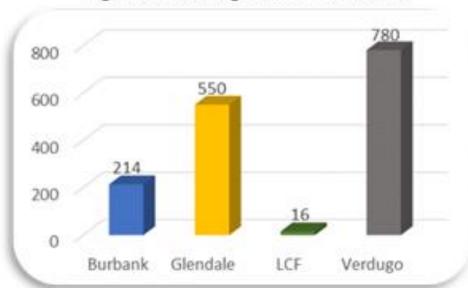
Educational Attainment: Burbank, Glendale, La Cañada Flintridge, 2019 American Community Survey 5 Year Estimates. US Census Bureau.

### **Percent Change in Employment – LA County**



Percent Change in Employment, December 31, 2020. Opportunity Insights Economic Tracker, Harvard University, Brown University, and Chetty, Friedman, Hendren, Stepner, and the OI Team, February 27, 2021

Figure 15: Verdugo COVID-19 Deaths



**3%**Mortality Rate

8%

Population Diagnosed
With COVID-19

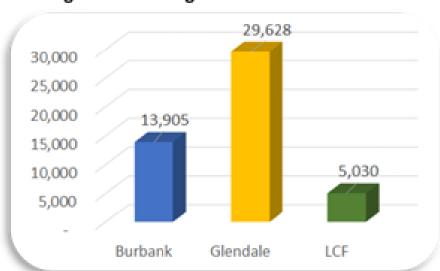
Figure 14: Verdugo COVID-19 Cases



20.4%

Population Vaccinated

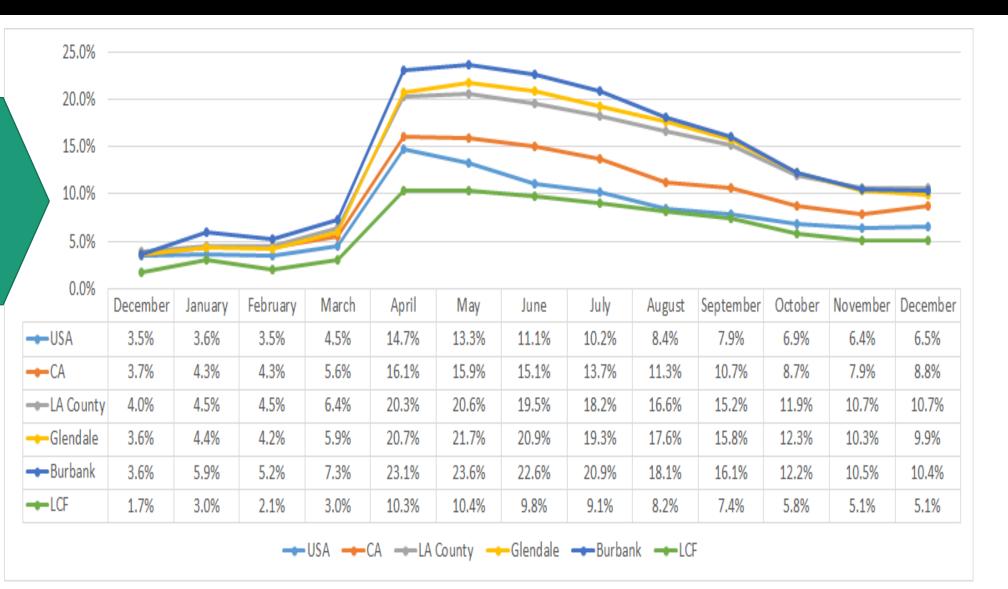
Figure 16: Verdugo Residents Vaccinated



Los Angeles County COVID-19 Cases, City/Community. County of Los Angeles Public Health COVID-19 Homepage, February 26, 2021.

### **Unemployment Rates in the Verdugo Region**

Monthly Labor
Force Data for
Cities
Source: EDD Labor
Market Information
Division



# Number of New Unemployment Insurance (UI) Claims for the Verdugo Consortium

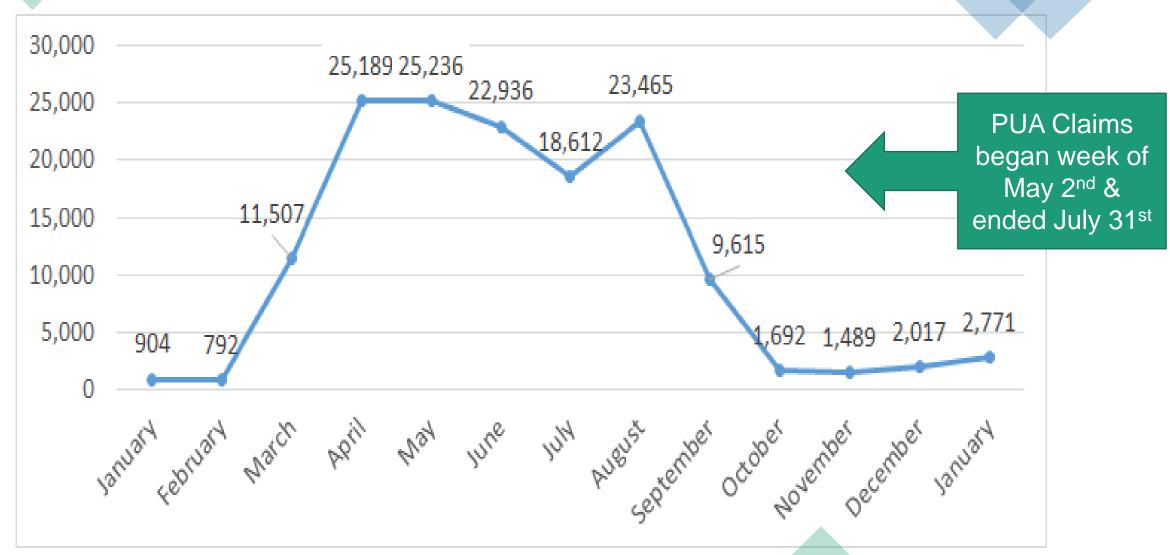


Figure 19: Verdugo Job Ads

Top Occupations	Job Ads
Registered Nurses	319
Retail Salesperson	259
Customer Service Representatives	191
Managers, All Other	185
Sales Repreentatives, Wholesale & Mfg.	185
Computer Occpations, All Other	165
Medical and Health Services Managers	138
Frist-Line Superivsors fo Retail sales Workers	128
Software Developers, Applications	102
Security Guards	98

Figure 21: VWDB Target Industries



**Resilient Industry Sectors** 

Sub-Sector	% Change Year	Sub-Sector	% Change Year
Building Material & Garden Equipment Stores	24.3%	Couriers & Messengers	4.7%
Scientific Research & Development Services	10.7%	General Merchandise Stores	4.4%
Electrical & Electronic Goods Merch Wholesalers	10.4%	Computer Systems Design & Related Services	4.4%
Offices of Physicians	8.1%	Ambulatory Health Care Services	4.3%
Securities, Commodity Contracts & Investments	7.7%	Finance & Insurance	3.9%
Grocery Stores	7.0%	Machinery Manufacturing	3.7%
Furniture & Related Product Manufacturing	6.8%	Electrical Equipment & Appliance Manufacturing	3.4%
Nonstore Retailers	6.7%	Agencies, Broker, & Other Insurance Related	
Primary Metal Manufacturing	6.7%	Activates	3.4%
Food & Beverage Stores	6.2%	Utilities	3.3%
Nondepository Credit Intermediation	6.0%	Insurance Carriers & Related	3.2%
Aerospace Product & Parts Manufacturing	5.5%	Activities Related to Real Estate	3.0%





### **Verdugo Jobs Center Services**

Basic Career Services	Individual Career Services
<ul> <li>Outreach, intake, orientation</li> <li>Determination of eligibility for all AJCC programs</li> <li>Initial assessment of skills, aptitudes, abilities</li> <li>Labor Exchange Services</li> <li>Referrals to other programs &amp; Services in the community</li> <li>Assistance in establishing eligibility for non-WIOA programs</li> <li>Labor Market Information</li> <li>Information on program cost</li> <li>Information on Supportive Services</li> <li>Unemployment insurance benefit information</li> <li>Virtual job seeker services: resume builder, interviewing, cover letter (CalJOBS)</li> </ul>	<ul> <li>Comprehensive, specialized, diagnostic assessments &amp; in-depth interviewing</li> <li>Service/career plan development</li> <li>Group counseling</li> <li>Individual counseling</li> <li>Career planning</li> <li>Career exploration</li> <li>Short-term prevocational services</li> <li>Internships/ Work experience (WEX)</li> <li>Financial literacy</li> <li>Out-of-area job search</li> <li>Contextualized English language acquisition</li> <li>Citizenship (CAEP)</li> <li>Immigration/cultural workshops (CAEP)</li> <li>Work readiness workshops</li> <li>Guest speakers: employers</li> </ul>

### **VJC Training**



**Technical Training** 



**Career Pathways** 



Apprenticeships



Regional Career Pathways





#### **Youth Services**

Work Preparation	Training	Earn & Learn & Employment Assistance
<ul><li>Career Assessment</li></ul>	<ul><li>Customer Service Training</li></ul>	■ Paid Work Experience
<ul><li>Career Exploration</li></ul>	Vocational Education	<ul><li>On-the-Job Training</li></ul>
Job Readiness Workshops	<ul><li>WASC Accredited Degree</li></ul>	Job Placement Assistance
<ul><li>Mentoring</li></ul>	<ul><li>Vocational Training</li></ul>	
<ul><li>Counseling</li></ul>	Diploma and Equivalency	
<ul><li>Supportive Services</li></ul>	preparation	
<ul><li>Life Skills</li></ul>	Digital Literacy and Fluency	
<ul><li>Financial Literacy</li></ul>		

- Employment Incentive Program
- GYEP / GREAT
- STEPS
- LA County Youth@Work
- Dignity Health Cultural Trauma & Mental Health Resiliency Project
- HEAP / CESH / LIFERAP

### **Regional Plan 2021 - 2024**

#### **Areas of Focus:**

- Analytical Overview
- Regional Indicators
- Fostering demand driven skills attainment
- Enabling upward mobility for all Californians
- Aligning, coordinating, and integrating programs and services



